

# The State of South Carolina

Bepartment of Consumer Affairs

3600 FOREST DRIVE P.O. BOX 5757 COLUMBIA, S.C. 29250-5757

## Celebrating Over 30 Years of Public Service

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Woodruff

February 22, 2007

#### Via US Mail

Mr. Robert G. Ainsworth Rescue Debt, Inc. 1011 Brioso Dr., Suite 101 Costa Mesa, CA 92627

> RE: South Carolina Department of Consumer Affairs vs. Rescue Debt, Inc. Docket No. 06-ALJ-30-0645-IJ

Dear Mr. Ainsworth:

Pursuant to the enclosed Order issued by the Honorable John D. Geathers on October 9, 2006, the Department requires:

- Rescue Debt, Inc., and its agents or assigns, TO REFUND all monies collected (1)from South Carolina consumers, including approximately \$8,464 to four consumers known to the Department, who entered into contracts after December-1, 2005 at or through its office at 1011 Brioso Drive, Suite 101, Costa Mesa, California, or at or through any other locations. The four consumers are:
  - Rescue Debt must copy the Department on all refund letters, including a copy of the refund check, and
- Rescue Debt, Inc., and its agents or assigns, ARE ASSESSED an administrative (2)fine of \$56,500 for violations of the South Carolina Consumer Credit Counseling Act. Such fines are based on the review of the contract used with South Carolina consumers (Attached as Exhibits B1-4), a listing of South Carolina consumers with whom Rescue Debt, Inc. solicited and/or contracted (Attached as Exhibit A) and a listing of clients Rescue Debt, Inc. attempted to sell another company after the Department notified Rescue Debt of the need for licensure. (Attached as Exhibit C). The Department assessed a fine of five hundred dollars (\$500) per violation, not exceeding five thousand dollars (\$5,000) for the same set of transactions or occurrences.

734-4264

CONSUMER ADVOCACY

#### THE STATE OF SOUTH CAROLINA

Department of Consumer Affairs

Ainsworth February 22, 2007 Page 2 of 2

The refunds and fines must be distributed/paid within sixty (60) days of receipt of this letter. You have the right to contest the Department's decision and can do so by requesting a contested case hearing with the Administrative Law Court (ALC). The hearing is requested through the ALC, using their forms and rules of procedure. Contact the ALC Clerk of Court at 803-734-0550 or obtain the forms and rules from their website at <a href="www.scalc.net">www.scalc.net</a>. The hearing must be requested within thirty (30) days of receipt of this letter.

If you have any questions concerning this assessment, you may contact the Department at 803-734-4297.

Sincerely,

Carolyn R. Grube Staff Attorney

Jolyn R. Brube

Enclosures - as stated

cc: California Secretary of State's Office California Department of Corporations- Enforcement Division



GREENVILLE, SC 29617

Re: DEBT SETTLEMENT

Client ID Number: 1002319

Congratulations, you are now taking one of the first steps necessary in resolving your high interest rate Credit Card debts. We look forward to helping you achieve your financial goals and becoming debt free.

Enclosed please find the following forms that will need to be signed and/or initialed and returned to us for processing:

- 1. Client Personal Information Worksheet
- 2. Debt Settlement Agreement "A" & "B"
- 3. Agreement (3 Pages).
- 4. Authorization to Negotiate.
- 5. Client Debit Authorization

We will also need you to send to us copies of your Creditors Statements for us to contact them.

Please make a copy of these forms for your files.

I trust this meets with your complete approval and if you have any questions please do not hesitate to call us.

Yours sincerely,

Todd Shaw

Sr. Counselor



## DEBT ELIMINATION ANALYSIS

Phone: 800-256-2000 Fax: 949-574-2018

CONFIDENTIAL PREPARED BY Todd Shaw SR. COUNSELOR

Monday, November 14, 2005

**CLIENT ID: 1002319** 

HOME PHONE: 1 ADDRESS: ?

CLIENT:

WORK PHONE: f

GREENVILLE, SC 29617

CO-CLIENT:

CELL PHONE:

EMAIL:

## RESCUE DEBT PROGRAM ANALYSIS AND APPROVAL

SETTLEMENT CALCULATIONS	
TOTAL DEBT SEE DEST WRKSHEET PG 2	\$ 26,339.00
ESTIMATED SETTLEMENT*	40%
SETTLEMENT AMOUNT	\$ 10,535.60
SERVICE FEE	12.00 %
SETTLEMENT & SERVICE FEES	\$ 13,696.28
PRINCIPLE SAVINGS	\$ 12,642,72

\*PLEASE NOTE SETTLEMENTS CAN BE AS LOW AS 20% RESCUE DEBTS POLICY IS A TO ESTIMATE SETTLEMENTS CONSERVATIVELY.

MONTHLY SAVINGS	
CURRENT MONTHLY PAYMENT	\$ 900.00
CURRENT MONTHS TO BE DEBT FREE	180
CURRENT CREDIT CARD DEBT TO INCOME %	47 %
New Monthly Savings	\$ 600.00
Payment Savings	\$ 300.00
GOOD FAITH DOWN PAYMENT	\$ 296.76 X 3
MONTHLY FEE AMOUNT	\$ 189.20
# OF MONTHS TO PAY FEES	12
ENDING CREDIT CARD DEBT TO INCOME %	0%
NEW # OF MONTHS TO BE DEBT FREE	23

Your ability to save each month will determine how quickly you will become debt free. The more you save the quicker you are debt free. Rescue Debt aims to have all clients completely debt free with a maximum of 36 months

MONTHS TO BE DEBT FREE	MONTHLY SAVINGS
12 MONTHS	\$ 1,141.36
24 MONTHS	\$ 570.68
36 MONTHS	\$ 380.45

PROGRAM STATUS INTEREST SAVINGS PRINCIPLE SAVINGS

APPROVED \$ 23,325.82

\$ 12,642.72

TOTAL ESTIMATED **SAVINGS IN 23 MONTHS** 

\$ 35,968.54

By signing you agree the information included is correct and accurate to the best of your knowledge. This is not a commitment or an agreement and is based on information provided by the client,



## DEBT SETTLEMENT AGREEMENT PLAN WORKSHEET - EXHIBIT "B"

CLIENT:	CO-CLIENT:	
TOTAL AMOUNT OF DEBT:		26,339.00
MONTHS TO BE DEBT FREE:		23
MONTHLY AMOUNT TO SAVE:		600.00
FIRST THREE PAYMENTS: (All payments are p extra)	art of the savings, not	296.75
MONTHLY PAYMENT:		189.20
Please debit my account starting 12/17/2005 for the in and thereafter on the 17 day of each month in the am \$ 189,22 will be made on 02/17/2007.		

I authorize Rescue Debt (Vanco # ES6283) and Vanco Services, LLC to process debit entries from my account. This authority will remain in effect until I give reasonable notification to terminate this authorization or until the last specified payment date. I understand there will be a \$25.00 fee automatically charged to my account for any insufficient funds (NSF) transactions. I have attached a voided check or savings deposit slip.

MARY BROWN: 120 WAR STRIET, AM 45 LAN 120 H CONTL STATE ORDINAS, 327 PM: 120-455-7840	0:0070°1254	0301
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#### PLAN AGREEMENT

Bringing Peace of Mind to Americas Families

Applicant_	- 3	
Applicant's Spouse		
Client ID 1002319		
Applicants Address	GREENVILLE, SC 29617	

#### Plan Agreement

This Debt Settlement Agreement ("Agreement") is made this November 14, 2005 between RESCUE DEBT, INC., a California corporation, ("RDI") and Jointly, ("Client").

In consideration of the condition and covenants contained in this Agreement, the parties agree as follows:

- Debt Services. RDI agrees to provide debt settlement services to Client under the terms and conditions of this Agreement (the "Service"). This Service consists of structuring a savings budget for Client as well as negotiating with creditors on behalf of Client for reduction of unsecured debt. RDI will use its best efforts to settle the Debt, as defined below. RDI will promptly and efficiently the duties described ĺΠ ACREEMENT; will keep Client informed of progress in the pursuit of the case's objectives and will respond promptly to the Clients inquiries and communications. RDI will keep confidential and not disclose to any third party the personal financial information provided by Client,
- Client Obligations. RDI's Service and the success of the Service is conditioned on Client performing the following obligations:
- (a) A written list of all unsecured debts to be settled and restructured by RDI shall be provided by Client on the list attached hereto as Exhibit A. The total debt owed as set forth on Exhibit A shall be hereinafter referred to as the "Debt", RDI has the right in its sole discretion to exclude certain creditor accounts. Exhibit A will contain the name of each creditor with corresponding account number and outstanding balance. Creditor accounts added to the Debt after signing this Agreement will be subject to separate additional fees.
- (b) Client will forward all correspondence of received from creditors to RDI, Including ricollection letters. If creditors telephone Client, Client will refer them to RDI. Client will not discuss

his/her financial situation with creditors or discuss settlement. If the creditor continues to make contact, Client will contact RDI and provide the creditor's name, telephone number and name of contact person.

- (c) Client will timely respond to all calls and requests for documentation from RDI and will promptly advise RDI of any change in Client's address and/or telephone number. All information provided by Client shall be truthful and accurate and RDI is under no obligation to verify such information.
- (d) At inception of the Agreement or during the term, Client will set aside in an existing bank account or fund in a new bank account (the "Client's Account") to which Client will make regular deposits in accordance with Exhibit B. Such fund shall be used to satisfy payment of the Debt in amounts negotiated by RDI and to pay RDI the Service fee. The number of months and amounts to be set aside each month in the Client's Account will be determined through the completion of the Worksheet attached hereto as Exhibit B which is hereby incorporated in and made a part of this Agreement. All funds set aside in the Client's Account shall be used for payment of Debt settlements and Service fees until the Debt is settled or upon termination.
- (e) RDI will inform the Cilent of the amount, and terms and conditions of each written settlement offers, asking for Client's written approval. Client will promptly evaluate and approve, in Client's, reasonable discretion, the terms of any offer of settlement proposed by RD to be made on Cilent's behalf, and any creditor's offer that Client desires to accept. Each such confirmation shall identify the account to be settled, the amount to be offered or paid, and the dates the funds are available to disburse to the creditor. Settlement payments will be made by Client. RD will not settle Client's claim without the approval of Client. Client acknowledges Client's absolute right to accept or reject any settlement.

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RESCUE DEBT,

NATIONAL
HEADQUARTERS
711 West 17th Street, suite H-7
Costa Messa; CA 92624
E-mail Info@roscuedeby.com

"Rescue Debt had us." Debt Free in only 18: imonths and we saved: over \$100,000 in principal and interest"

-Ron P: 7/12/03



RESCUE DEBT,

Inc. NATIONAL HEADQUARTERS. 711 West 17th Street, sulte H-7 Costa Mesa; CA 92627. E-mall info@rescuedebts.com

- (f) Client grants RDI the right, on Clients behalf, to request, receive and discuss any and all account Information with the Client's creditors. Client will execute an Authorization to Obtain Information, attached Exhlbit "C".
- Compensation. RD charges a Flat Fee for its initial review, analysis, and plan preparation.

The fee is payable either through monthly payment plan or through progress payments in consideration for the Service provided by RDI. Client shall pay to RDI (I) a fee which shall be due and payable upon a) acceptance into the Debt Settlement Program and b) delivery of an executed copy of this Agreement and. The Service fee owed to RDI will be paid monthly by Client pursuant to the schedule set forth on Exhibit B. Client authorizes RDI to initiate a debit of Client's checking or savings account pursuant to the attached Authorization Form for the payment of the Service fees which are non-RDI reserves the right to terminate refundable. this Agreement for excessive NSF's/reschedules. RDI will Impose a \$25 service fee per NSF transaction

- 4. Settlement Process. RDI will commence the Service upon receipt of an executed copy of this Agreement and the initial service fee or portion thereof as calculated under paragraph 3, RDI will advise Client of all good faith settlement offers made by creditors. Client has the sole discretion to accept or reject any settlement offer.
- Term. This Agreement will terminate when each of the credit accounts representing the Debt is satisfied or upon termination by either party as provided below.
- Acknowledgment and Disclaimers, Client acknowledges and agrees that:
- The outcome or the time frame required to complete the contracted services of the negotiation Service RDI provides to Client is not guaranteed. Client understands that each situation is unique and that results will vary.
- The participation in the debt settlement program and performance of the Service in many instances will have an adverse effect on Client's credit rating. Client's credit rating was or will be impaired due to one or more of the following reasons; financial change, hardship, overextended debt and related Issues. RDI is not responsible for the actions of any creditor in response to settlement efforts.
- The Service does not include the modification, correction or improvement of Client's credit reports. RDI performs no credit repair THIS AGREEMENT, THE PARTIES AGREE services and RDI does not have any control over the reporting of credit bureaus. Upon settlement of

an account, RDI will send proof of settlement to Client which should be forwarded to credit bureaus,

- RDI does not perform any legal services of any tax representation, such as audit and verification, debt retirement, or IRS tax negotiation for Client. RDI may retain legal counsel on its own behalf in the performance of the Service, but such counsel represents RDI and not the Client.
- As needed pertaining to Clients Creditors legal actions, RDI will refer client to appropriate local legal representation. Any fees incurred are solely the obligation of Client.
- (f) Each case is unique and individual results may vary. Client understands that contracted credit accounts will continue to accrue interest until the accounts are settled. Creditors may impose other penalties as a result of delinquent payments not excluding arbitration and/or filing a law suit to collect subject debts in the event creditor is unwilling to accept a settlement or Client is unable to propose a settlement acceptable to the creditor.
- The discharge of indebtedness of more than \$600.00 or more may be reported to the IRS as taxable income.
- Although RD is likely to expend a (ġ) disproportionate time providing service in any one month of a Monthly Payment Plan, the parties agree that, in the event of Discharge or Withdrawal terminating this Agreement, RD has fully earned all fees it has received in payment.

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- 7. Termination Elther party may terminate this Agreement upon five (5) days written notice to the other party. RDI may immediately terminate this Agreement if Client fails to timely return documents, fails to timely respond to RDI or fails to have sufficient money set aside to satisfy a negotlated and approved settlement. There is a \$75.00 processing fee for cancellations after 5 days and prior to the date of first payment.
- ÖR THE EVENT OF DISCHARGE WILL NOT BE CLIENT WITHDRAWAL, OBLIGATED TO MAKE - ANY FURTHER PAYMENT TO RD FOR FEES, BUT WILL BE LIABLE FOR REIMBUSEMENT TO RD OF ANY COSTS UNREIMBURSED EXPENDED ON CLIENT'S BEHALF, UPON RD'S DISCHARGE OR WITHDRAWAL FROM

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Rescue Debt is the leader at showing people the path to financial freedom:,

EXCHANGE FOR THAT. IN RELEASE FROM ANY FURTHER DUTY OF PAYMENT UPON THIS AGREEMENT, ALL FEES PREVIOUSLY PAID, INCLUDING THE NON-REFUNDABLE INITIAL DEPOSIT AND ANY **PAYMENTS** MADE IN MONTHLY ACCORDANCE WITH PARAGRAPH 3 OF THIS AGREEMENT HAVE BEEN EARNED IN FULL AND ARE NON-REFUNDABLE.

the parties related to this Agreement shall be hereto, and no waiver of any of the provisions submitted to binding arbitration in accordance with or conditions of this Agreement or any of the the commercial arbitration rules of American rights of a party hereto shall be effective or Anv Association. Arbitration proceedings shall take place in Orange County, and signed by the party claimed to have given Callfornia. Judgment upon the decision of the such waiver. If any of the above provisions are arbitrator may be entered into any court having held to be invalid or unenforceable, the jurisdiction thereof. Each party shall pay the remaining provisions will not be affected. The expenses of the American Arbitration Association prevailing party in any action or proceeding and the arbitrator equally. Binding Arbitration related to this Agreement shall be entitled to means that both parties give up the right to a trial recover reasonable legal fees and costs, by jury. It also means that both parties give up the including attorneys' fees, which may be right to appeal from the arbitrator's ruling except incurred. No third party is intended as a for a narrow range of issues that are appealable beneficiary of this Agreement. under California law. It also means that discovery

CLIENT'S may be severely limited by the arbitrator.

9. Miscellaneous. The laws of the State of California will govern this Agreement without... regard to the conflict of laws provisions thereof complete and exclusive statement of the agreement, oral or written, and any other Client's This Agreement and the Exhibits are the debt This Agreement may not be changed, amended, terminated, rescinded or discharged, Arbitration. All disputes or claims between except by a writing executed by the parties arbitration binding unless such waiver shall be in writing



Inc. ... NATIONAL ... HEADQUARTERS 711 West 17th Street, sulte H-7 Costa Mesa, CA 92627 E-mall info@rescuedebts.com

	DATE
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escue Debt, Inc.	
у:	Date
(sign above)	
	Initial Here: